

OBJECTIVES

- 1 Understanding of legal documents and 'standard' contracts
- 2 An appreciation of the 'rights and obligations' of the parties
- 3 The agreement as a 'contract administration tool'
- 4 Early detection reduction/avoidance of potential claims
- 5 Benefits of using Standard-form Contracts





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STANDARD-FORM CONTRACTS - AVOIDING DISPUTES

WHY CONTRACTS?

"Oral agreements are binding"

An oral contract is not worth the paper it is written on \dots Samuel Mayer





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WHY CONTRACTS?

"In an ideal world there would be no need for contracts"

Proof of an unsigned agreement may be evidenced by the parties performing respective contractual obligations Charlie Watson, VDMA - 'Without Prejudice' May 2015 P 80/1

An agreement prepared (but not signed) by the employer and signed by the contractor (acceptance of the employer's conditions) is valid Roberts v Martin 2005 (4) SA 163 (C)





WHY CONTRACTS?

In an ideal world there would be no need for contracts.

Parties may make any agreement provided it is enforceable by law In common law almost any agreement may be enforceable - with a whole lot of additional obligations that may not suit the parties

Hence 'standard' agreements have been developed for use in different industries, to limit some obligations imposed in common law





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WHAT IS A STANDARD-FORM CONTRACT?

A building contract has been described as

"an entire contract for the sale of goods and work and labour for a lump sum price payable by instalments as the goods are delivered and the work is done.

Decisions have to be made from time to time about such essential matters as the making of variation orders,

the expenditure of provisional and prime cost sums and extension of time for the carrying out of the work under the contract"

Lord Diplock 1974 Modern Engineering v Gilbert-Ash



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WHAT IS A STANDARD-FORM CONTRACT?

Standard forms may be cumbersome, "one size fits all" = "compromise" drafted for the (traditional) building industry ...

with an equitable distribution of quantified contractual risks -

provided no unilateral changes are made to the documents ...

reduce 'risks' to parties ... and increase productivity!

Lloyd QC: Royal Brampton Hospital vs Hammond 7 others ... 2001

"A standard form is supposed to be just that. It loses value if those using it, or at tender stage those intending to use it, have to look outside it for deviations to the standard"





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PARTIES TO A CONTRACT"

the client and a consultant, or

the employer and the contractor and/or

the contractor and a subcontractor

Most 'conventional SfC require the appointment of a neutral contract administrator = principal agent / project manager

and Stakeholders??





PARTIES TO A CONTRACT"

SfC requires a neutral party to administer the agreement

Scheldebouw BV vs St James Homes... the 'principal agent' has:

- 1- an agency function to execute instructions of the employer
- 2 a decision making function where the employer and the contractor may have opposing interests

... thus the employer (contractor) can not be the 'principal agent'





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TENDERING BEFORE ENTERING INTO A CONTRACT"

Tendering:- to provide competition and therefore reduce costs!

lancoucci (MJB v Defence Construction 1995) ...

" a prudent owner would also consider the capability and experience of the contractor and how realistic the tender price was..."

The employer does not commit to:

- proceed with the project
- accept the highest/lowest tender
- accept any tender
- give reasons for acceptance or refusal





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RISKS 'IN' A CONTRACT"

M Latham 1994 - Constructing the team HMSO London

"Risk is an inherent feature of construction and it has been noted that 'no project is free of risk'

"Risk can be managed, minimised, shared, transferred, or accepted. It can not be ignored"





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- Risk culture: ensure soundness of risk culture across entire organization (perform culture diagnostic)
- Risk norms; new risk norms need to be embedded through various corporate processes and governance
- Risk skill building: implement a skill-enhancement
- Risk taxonomy: establish common vocabulary for different risks
- Risk register/risk heat map: characterize and prioritize risk based on probability, impact, and preparedness
- Risk insight and foresight: use business-specific scenarios, stress tests, and early indicators to understand risks and opportunities (potentially also for key customers and peers)
 - Risk models: build simple model as support tool for business decisions
- Risk reporting: focus on key risks and provide Risk culture and 5 clarity on these to allow actionable measure

- Risk archetypes: define ERM mandate of the risk function
- Risk organization: design risk organization across entire organization and ensure appropriation of top manager
- Risk-function profile: establish clear allocation of responsibilities between risk taking and
- Integrated enterprise-risk management
- Risk ownership: decide which risks you own and which you don't much risk you can take
- - transform your risk profile, including
- Risk-related decisions: embed risk in business decision making rather than pure compliance-oriented paper pushing
- Risk ontimization: embed in each main
- Risk processes: design and execute core business processes and operations on a risk-informed basis



 Rick annetite: decide with how much risk taking you feel comfortable with

Risk strategy: decide on actions to

ISSUES GIVING RISE TO "DISPUTES"

Late, partial or non payment

Late, partial or incorrect information

Late scope changes

Poor definition of expected quality > poor workmanship

Extension of time claims





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DISPUTES

Take time to resolve while the execution of a contract proceeds;

Stressful to all concerned:

Can be very expensive if legal professionals are involved!

Guidance from the RSA Department of Justice ...

to use the dispute resolution provisions in Standard-form Contracts before considering litigation





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DISPUTE AVOIDANCE 101

PRE - CONTRACT PROCUREMENT-Contract Data

DUTIES of the PARTIES

SUBCONTRACTORS / DC

EXECUTION COMPLETION

* CONTRACT INSTRUCTIONS

PAYMENT

POOR

PROJECT DEFINITION

AUTHORITY DECISIONS

ADMIN **SPECS**

GUIDANCE REJECT?

LATE COST+TIME SCOPE?

DOCUMENT STANDARDS COMPLETE

CONTRACT GUIDANCE CONTROL

SPECS TIME DAMAGE



6 WORK STAGES PMBOK Recognised by the SACPCMP

- 1 Initiation and briefing
- 2 Concept and feasibity
- 3 Design development
- 4 Procurement
- 5 Construction
- 6 Close-out





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1 INITIATION AND CONCEPT

A business opportunity has been identified - assume the IDEA FOR A PROJECT has passed the 1st gate >

A PROJECT BRIEF has been developed >

Potential BUSINESS RISKS have been identified / resolved

Realistic criteria defined wrt: Scope - Quality - Time - Costs

Communication hierarchy / authority of role players

What if escape plan?



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1 INITIATION AND CONCEPT

"Imagineer" the completed project:

Optimum design solution agreed that complies with:

Statutory requirements (time for design and for approvals?)

Appropriate construction technology + materials > buildability?

Quality (standards) ... now > and during the project lifespan;

Appropriate procurement system



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2 CONCEPT AND FEASIBILITY

Review the concept solution:

? use of new materials / novel construction techniques ?

Also involve H&S consultant (buildabilty?) and end users;

Confirmation of statutory compliances;

Identification of long lead items / specified 'products'

Review risk register and assumptions made in stage 1

Consider abortion of the project ??



3 DESIGN DEVELOPMENT

Design development by the project professional team

* Beware of late appointment of necessary skills

Test criteria used in stage 2:

Freeze the scope - changes after this date are expensive!

Possibly involve a 'principal consultant' to "coordinate designs"

Check information (correct/complete) before issue...

Consider abortion of the project ??



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4 PROCUREMENT

Confirm decisions made earlier:

Traditional "employer design>tender>contractor to build"?

or "design and build" option?

Early involvement of specialist (sub)contractors in design? Early involvement of "others" in design?

Standard-form Contracts <> bespoke option?

Changes to 'Standard-form Contracts' = project risk !!!



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5 CONSTRUCTION

Varies with 'traditional' or 'early contractor involvement' option

Must follow procedures in (standard) form contract used;

May require 'different professional skills' for 'execution';

Similarly contractor's agents may differ from 'rough construction' to persons dealing with 'finishes'

Pedantically manage the issue and retrieval of all 'construction information'



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5 CONSTRUCTION

- **CONTRACT ADMINISTRATION**
- Regular meetings ...
- Meetings record of decisions / approved at subsequent meeting;
- Notice of event/delay/no information / = separate from 'minutes'
- Contract Instructions = separate from 'minutes'!
- ▶Potential dispute where information is incomplete / lacking!!
- # All standard form contracts have a time barred notice provision



5 CONSTRUCTION

PAYMENTS

Payment claims from all contractors processed by the consultants for payment by the client/employer by the dates in the contract:

Amount due disputed by employer - pay undisputed amount;

Refer disputed amount to adjudication;

Late payment > contractor entitled to default interest;

Potential dispute on partial/late payments > adjudication?



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5 CONSTRUCTION

PROGRAMME

Issued by contractor on appointment ito tender documents:

'base' programme updated at regular intervals to record progress (or otherwise);

'Revised programme' where the date for practical completion has been revised - updated at regular intervals to record progress;

Potential dispute - where (multiple) delays occur > adjudication?



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5 CONSTRUCTION

QUALITY

 \dots Not specified properly > impossible to enforce compliance!

... Consultants regularly inspect work on site - to give interpretation to contractors of quality/standard of finish/other compliance required;

Potential dispute - about "quality" of workmanship





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5 CONSTRUCTION

▶ COMPLETION ... in terms of the standard form contract used:

Commissioning

Practical Completion

Final Completion

Potential dispute - about 'state' of completion





6 CLOSE-OUT

Compliance with applicable statutory requirements;

Completion of 'contractual obligations';

Issue of certificates for 'completion' and 'payment';

Submission of as-built documentation, product warranties, operating instructions, etc

Potential dispute - about the 'final' (sub)contract value



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CONCLUSION

All standard form contracts provide a framework to identify, resolve and adjudicate potential disputes

Most disputes can be dealt with quickly and often without cost provided all participants act in a spirit of cooperation





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